



# THE MAKING OF AN ENERGY SMART CONSUMER

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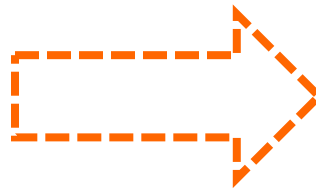
Energy Investment Forum and Stakeholders Conference  
07 September 2017 | Marco Polo Hotel, Cebu City



# PRESENTATION OUTLINE

**1**

**Basic  
Consumer  
RIGHTS**



**2**

**Basic  
Consumer  
RESPONSIBILITIES**



# BASIC CONSUMER RIGHTS

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# BASIC CONSUMER RIGHTS

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**Right to basic needs**



# BASIC CONSUMER RIGHTS

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Gas



Electricity



Fire



Oil



Carbon  
Monoxide

**Right to safety**



# BASIC CONSUMER RIGHTS

The screenshot shows the homepage of the Department of Energy (DOE) website. At the top, there is a navigation bar with links for Transparency Seal, Bids & Notices, FAQs, Feedback, Job Opportunities, Old Website, and Web Mail. On the right side of the navigation bar are social media icons for YouTube, Twitter, and Facebook, along with a text magnifying glass icon. Below the navigation bar is the DOE logo and the text "Republic of the Philippines DEPARTMENT OF ENERGY (Kagawaran ng Enerhiya)". To the right of the logo are menu items: HOME, ABOUT US (with a dropdown arrow), ISSUANCES (with a dropdown arrow), and SERVICES (with a dropdown arrow). Under ABOUT US are links for DOE Profile, and under SERVICES is a link for Frontline Services. The main banner features the text "The Department of Energy takes pride in hosting the 2014 CONSUMER WELFARE MONTH" with a graphic of three stylized figures. To the right of the banner is a yellow box with the theme "Sapat na Impormasyon: Susi sa Wastong Paggamit ng Enerhiya" and the text "in coordination with the National Consumer Affairs Council (NCAC)". Below the banner is a row of six icons representing different website sections: ENERGY SITUATIONER (a pie chart), ENERGY STATISTICS (a line graph), PRICE WATCH (a price tag), ENERGY RESOURCES (a collage of energy-related images), ENERGY EFFICIENCY (hands holding a globe), and PROGRAMS & PROJECTS (a collage of program logos).

## Right to information



# BASIC CONSUMER RIGHTS



**Right to choose**





# BASIC CONSUMER RIGHTS

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**Right to representation**





# BASIC CONSUMER RIGHTS

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**Right to redress**



# BASIC CONSUMER RIGHTS



**Right to consumer education**



# BASIC CONSUMER RIGHTS

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# BASIC CONSUMER RESPONSIBILITIES

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**E-SAFETY MO!**



# BASIC CONSUMER RESPONSIBILITIES

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# 1

## **Critical Awareness**

The responsibility to be more alert and questioning about the use of, and the price and quality of goods and services we use.





# BASIC CONSUMER RESPONSIBILITIES

## 2



### **Action**

The responsibility to assert ourselves and act to ensure that we get a fair deal. Remember that as long as we remain passive consumers, we will continue to be exploited.



# BASIC CONSUMER RESPONSIBILITIES

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## 2



The government is here to support and protect your welfare and your rights, but it is up to you to make use of them responsibly.





# BASIC CONSUMER RESPONSIBILITIES

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## 3

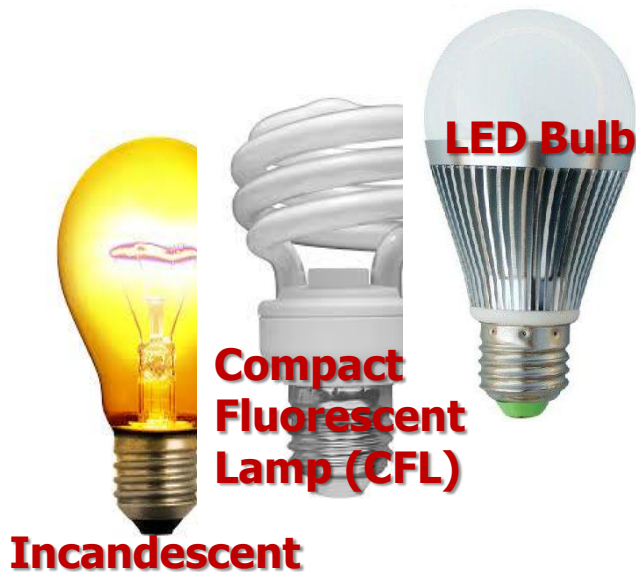
### Social Concern

- To be aware of the impact of our consumption to other citizens, especially the less fortunate, exploited, disadvantaged or powerless groups, whether in the local, national or international community.
- **To think of what will be the effect of your actions and choices to other people's lives.** Make use of our resources wisely and never be wasteful.
- **Practice conservation and share with those who are in need.**



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



- Replace incandescent bulb with a Compact Fluorescent Lamp (CFL) or LED bulb.
- Use the appropriate wattage for the lighting purpose.
- Plan the location of lighting fixtures.
- Turn off lights that are not needed.
- Clean the tubes of the lamp regularly.
- Use natural lighting when feasible.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



- Use the right size of unit for your need.
- Use Air-conditioner with timer/ecozone/ put off the unit when not needed.
- Determine your comfort level.
- Buy a unit with higher Energy Efficiency Ratio (EER) or Yellow Tag
- Place the unit in a ventilated area and regularly clean the condenser and evaporator.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



- Match the pan/cookware size with the heating plate.
- Thaw frozen food before cooking.
- Set to medium or low heat when the water/food being cooked is already boiling.
- Plan before you cook.
- Do not reheat food using the electric stove.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation

- Use the right size of washing machine for your need.
- Soak clothes in detergents before loading up in the washing machine
- Do not over-wash the clothes.
- Do not overload the unit.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation

- Iron heavy clothes first and dampen clothes moderately.
- Avoid watching TV and doing other things while ironing.
- Use iron with thermostat/select the appropriate heat level for the clothes.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



- Use the right size of unit for your need.
- Ensure that there is no leakage at the door seal/avoid frequent door opening.
- Defrost the refrigerator once a week.
- Buy a refrigerator with higher Energy Efficiency Factor (EEF) Label.
- Clean the condenser tube regularly.





# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation

- Use the right size of fan for your need.
- Turn off the fan when not needed.
- Determine your comfort level.
- Avoid using the oscillator.



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



- Limit/shorten the use of TV/computer.
- Do not put VCR/TV/Stereo/Computer on standby mode.
- Turn off battery/cellphone charger when charging is complete



# BASIC CONSUMER RESPONSIBILITIES

## Simple Way of Conservation



# BASIC CONSUMER RESPONSIBILITIES

# 4



## Environmental Awareness

- To understand the environmental consequences of our consumption.
- We should recognize our individual and social responsibility to conserve natural resources and protect the earth for the future generations.



# BASIC CONSUMER RESPONSIBILITIES

## 4



- Practice proper waste management and follow the three R's-Reduce, Reuse and Recycle.
- Choose and make use of environment friendly products to save our natural resources and refrain from causing damage to them.



# BASIC CONSUMER RESPONSIBILITIES

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## 5



### **Solidarity**

- The responsibility to organize together as consumers to develop the strength and influence to promote and protect our rights, welfare and interests of the consuming public.



# BASIC CONSUMER RESPONSIBILITIES

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## 5



- Cooperate and collaborate with the government in ensuring consumer protection in the country.
- Organize yourselves to come up with better legislations in safeguarding your welfare.





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# Remember:

**An informed  
consumer is an  
empowered one.**



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# Thank You!



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