#### FY 2021 Performance-Based Bonus Scorecard

### **DEPARTMENT OF ENERGY**

#### **ELIGIBLE**

Eligible
personnel of
DOE are
entitled to
52% of
monthly basic
salary



## PERFORMANCE RESULTS

Achieved 100% (34 out of 34) of the Congress-approved performance targets for FY 2021



## PROCESS RESULTS

Achieved ease of transaction in 89% (92 out of 103) of its frontline services



## FINANCIAL RESULTS

Achieved 59.97% Disbursement BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 4.60
overall
satisfaction rate;
98.70% resolution
of #8888
complaints and
no complaints
received thru the
CCB platform\*

16
TOTAL SCORE

5 SCORE

4 SCORE

4 SCORE 3 SCORE

80
TOTAL POINTS

25
POINTS

20 POINTS

20 POINTS

15

**POINTS** 

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

### Compliant in 7 out of 11 Agency Accountability Requirements

Transparency Seal\*\*

NON-COMPLIANT PhilGEPS Posting\*\*

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and

Equipment

(APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)\*\*

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of
FY 2020 Agency
Procurement
Compliance and
Performance
Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects \*\*

> NON-COMPLIANT

<sup>\*\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.